



St Luke's Medical Practice

Duty of Candour Report 2020/2021

All health and social care services in Scotland have a duty of candour. In addition to a professional duty of candour, this is a legal requirement which means that when unintended or unexpected adverse events happen that result in death or harm as defined in the Act, the people affected understand what has happened, receive an apology, and that organisations learn how to improve for the future. An important part of this duty is that we provide an annual report about how the duty of candour is implemented in our services. This short report describes how we have operated the duty of candour during the time between 1st September 2020 and 31st August 2021. We hope you find this report useful.

1. About St Luke's Medical Practice

We serve a population of people 11,500 patients in Carluke and surrounding areas, South Lanarkshire. Our aim is to provide high quality care for every person who uses our services, and where possible help people to receive care at home.

2. How many incidents happened to which the duty of candour applies?

Between 1st September 2020 and 31st August 2021, there were no incidents where the duty of candour applied. Such incidents are unintended or unexpected events that result in death or harm as defined in the Act, and do not relate directly to the natural course of someone's illness or underlying condition.

Type of unexpected or unintended incident (not related to the natural course of someone's illness or underlying condition)	Number of times this happened 1 September 2020 to 31 st August 2021
A person died	0
A person incurred permanent lessening of bodily, sensory, motor, physiologic or intellectual functions	0
A person's treatment increased	0
The structure of a person's body changed	0

A person's life expectancy shortened	0
A person's sensory, motor or intellectual functions was impaired for 28 days or more	0
A person experienced pain or psychological harm for 28 days or more	0
A person needed health treatment in order to prevent them dying	0
A person needing health treatment in order to prevent other injuries as listed above	0
TOTAL	0

3. To what extent did St Luke's follow the duty of candour procedure?

We actively sought out cases to which a Duty of Candour might apply but did not find any. To this extent we were fully compliant with the duty of candour procedure.

4. Information about our policies and procedures

Where something has happened that has the potential to trigger duty of candour, our staff report this to the GP and Practice/Business Manager who has responsibility for ensuring that the duty of candour procedure is followed. The manager records the incident and reports as necessary to the Care Inspectorate. When an incident has happened, the manager sets up a learning review. This allows everyone involved to review what happened and identify changes for the future.

All new staff learn about the duty of candour at their induction. We know that serious mistakes can be distressing for staff as well as patients and their families.

St Luke's identifies such incidents through our adverse event management process. We regularly carry out significant adverse event reviews. These events include a wider range of outcomes than those defined in the duty of candour legislation as we also include adverse events that did not result in significant harm but had the potential to cause significant harm.

We would hope to identify through the significant adverse event review process any factors that may have caused or contributed to the event, which helps to identify duty of candour incidents.

5. What has changed as a result?

We have not identified any Duty of Candour events this year and so there are no resulting changes to report.

6. Other information

As required, we have submitted this report to Scottish Ministers and we have also placed it on our website.

If you would like more information about this report, please contact us using these details:

St Luke's Medical Practice
Carluke Community Health Centre
40 Chapel Street
Carluke ML8 4BA

Tel: 01555 752150 Email: st.lukes@lanarkshire.scot.nhs.uk;

Website: www.stlukesmedicalpractice.co.uk